

Quality & Environmental Policy

The Quality & Environmental Policy of BST Supplies is to supply products which meet all the requirements as agreed between the company and our customers whilst minimising the Impact on the Environment.

Our Quality Management system will be maintained and developed in accordance with the requirements of APIQ1 & ISO 9001 and by operating in this prescribed manner we will ensure that our customer requirements are achieved.

Our Quality and Environmental Policy will be communicated in a clear and uncomplicated way and respect the confidentiality of our dealings with our suppliers and customers. This quality and environmental policy will be communicated to all BST Supplies personnel and will be made available to the general public via the company website.

Opportunities for personal development will be made available to all our employees so they are able to assist in achieving our aim of customer satisfaction at competitive cost. The Health and Safety of our employees and the protection of the environment is of prime importance and arrangements will be implemented that satisfy both applicable legal and customer requirements.

By promoting and maintaining our compliance to ISO 14001 Environmental Management Systems we will ensure a contribution to the needs of our society. Top management are committed to prevent pollution and reduce our impact on the environment.

The application of this policy is to maintain through continual improvement an effective managed quality and environmental system which will assure our customers that the quality of our product and services exceed their specified requirements which will contribute to the success of the business's strategic direction and promote customer satisfaction at competitive cost with the minimum impact on the environment.

As part of the ongoing process to achieve these aspirations we have set objectives and targets for product quality & environment which include: -


1. Reduction in rejected product
2. Reduction in customer complaints
3. Increasing the level of customer satisfaction
4. Reduce our impact on the environment

Specific targets and objectives are established and reviewed at regular management meetings.

The company uses training of and communication of all employees to ensure this policy is implemented and understood.

Signed

Date



James Mee
Managing Director

07/11/18